

Coverages

Essential Care and Enhanced Care vehicle maintenance service plans include specific coverage benefits based on the term and kilometres selected.

Engine oil & filter change and chassis lubrication maintenance services and inspections are based on the oil life monitor and are subject to a maximum number of services depending on the term and kilometres selected. Other maintenance services covered by Essential Care and Enhanced Care are subject to specified time/kilometre intervals as outlined in your vehicle's Owner Manual maintenance schedule, when applicable. Other restrictions and limitations apply. See your dealer for complete details.

Coverage Highlights at a Glance

	Essential Care	Enhanced Care
Oil & filter changes, and chassis lubrication; according to the oil life monitor system	•	•
Tire rotation and multi-point vehicle inspection	•	•
Cabin air filter (if applicable)	•	•
Engine air filter	•	•
Seat filter (if applicable)	•	•
Change brake/clutch hydraulic fluid (if applicable)	•	•
Change transmission fluid (if applicable) and transmission filter (if serviceable)	•	•
Spark plugs (if applicable)	•	•
Change transfer case fluid (if applicable)	•	•
Drain, flush and fill engine cooling system	•	•
Front/rear brake pads/linings and rotors/drums		
Maximum 1 service for terms up to 80,000 km		•
Maximum of 2 services for terms of 100,000 – 120,000 km		•
Front/rear brake rotor/drum resurfacing		•
Shock absorber (suspension)		•
Engine coolant hoses and clamps		•
Engine accessory drive belt		•
Light bulbs		•
Wiper blades		•



Maintenance Plan

General Motors of Canada Limited

Chevrolet Buick GMC Cadillac's *Essential Care* and *Enhanced Care* maintenance plans are designed specifically for buyers of Chevrolet, Buick, GMC and Cadillac vehicles and are backed by General Motors of Canada Limited. Accept no substitutes.

Essential Care and *Enhanced Care* maintenance services will be performed by Certified Service technicians at General Motors dealers in Canada and the United States.

This brochure is intended to summarize the coverage provided by the Chevrolet Buick GMC Cadillac *Essential Care* and *Enhanced Care* plans. General Motors of Canada Limited reserves the right to change prices and modify the available plans at any time without incurring obligations. See your *Essential Care* or *Enhanced Care* maintenance plan contract or your Chevrolet Buick GMC Cadillac dealer for your specific coverages and details.

See your dealer for *Essential Care* and *Enhanced Care* prices, vehicle eligibility guidelines and additional details.

For even more peace of mind, ask your dealer about the GM Protection Plan or visit us at www.gmppp.gm.ca



Protection Plan



Maintenance Plan



Essential Care and Enhanced Care

Maintenance Convenience for Your Vehicle

Chevrolet Buick GMC Cadillac Maintenance Plan

Essential Care and Enhanced Care

Whether you buy or lease your car, crossover, SUV, light duty truck or van, it's a major purchase and one you'll want to enjoy and protect throughout the ownership period. You can make maintenance easier and extend the life of your vehicle by keeping it well serviced with the *Essential Care* or *Enhanced Care* pre-paid vehicle maintenance plan products offered by General Motors of Canada Limited.

Both *Essential Care* and *Enhanced Care* provide basic maintenance coverage, oil & filter changes, chassis lubrications, inspections, tire rotations and other specified maintenance services as outlined in the Chevrolet Buick GMC Cadillac maintenance plan contract.



Essential Care and *Enhanced Care* also mean no unexpected financial surprises or out-of-pocket costs for covered maintenance services. And, your vehicle is maintained properly – especially important if you lease it – because maintenance is done by the people who know your vehicle best – the certified service experts at your Chevrolet, Buick, GMC or Cadillac dealer.

Meets Your Needs

Match *Essential Care* and *Enhanced Care* to your driving needs. Coverages are offered in a variety of time and kilometre combinations up to 7 years and 120,000 km. There are NO additional fees, so there are no out-of-pocket expenses on covered maintenance services. *Essential Care* is available for vehicles that are less than 3 model years old and with no more than 60,000 km on the odometer. *Enhanced Care* can be purchased when you take delivery of your new vehicle. If you decide to sell your vehicle, *Essential Care* and *Enhanced Care* can be transferred to the next retail owner without any transfer fee.

Whether you choose *Essential Care* or *Enhanced Care*, specified maintenance needs for your vehicle are covered (refer to the Coverage Highlights at a Glance). Regardless of which plan or term you select, it will give you peace of mind.

Questions & Answers

Q. What is *Essential Care*?

A. *Essential Care* is a vehicle maintenance service contract for leased or purchased passenger cars, crossovers, SUVs, light duty trucks or vans that are operated for personal use.

Q. What does *Essential Care* cover?

A. *Essential Care* provides maintenance service coverage for oil & filter changes, chassis lubrication, tire rotation, multi-point vehicle inspection and other services. See your dealer for complete coverage details.

Q. What is *Enhanced Care*?

A. *Enhanced Care* provides the same coverage as *Essential Care* as well as maintenance services for brakes, shock absorbers, wiper blades, light bulbs and more. See your dealer for complete coverage details.

Q. Why should I pre-pay for my maintenance?

A. *Essential Care* and *Enhanced Care* can save you money on the basic maintenance services recommended in your vehicle's Owner Manual and can help to protect you against inflationary increases for parts and labour by removing the worry about having to pay for these individual services in the future.*

*Based on aggregate cost of all eligible covered services being completed by a GMCL dealer at Manufacturer Suggested Retail Price (MSRP) on parts, retail door rate and GM flat rate.

Q. Are *Essential Care* and *Enhanced Care* transferable?

A. Yes, both plans may be transferred to the next retail owner without any transfer fee.

Q. What do I ultimately get from *Essential Care* or *Enhanced Care*?

A. You have the convenience of covered scheduled maintenance services, provided by Chevrolet, Buick, GMC or Cadillac certified service experts when you need it. You will also have a well-maintained vehicle and peace of mind for the long run.

Q. What about 'Special Application Services' and/or 'Additional Maintenance and Care' identified in the vehicle's Owner Manual?

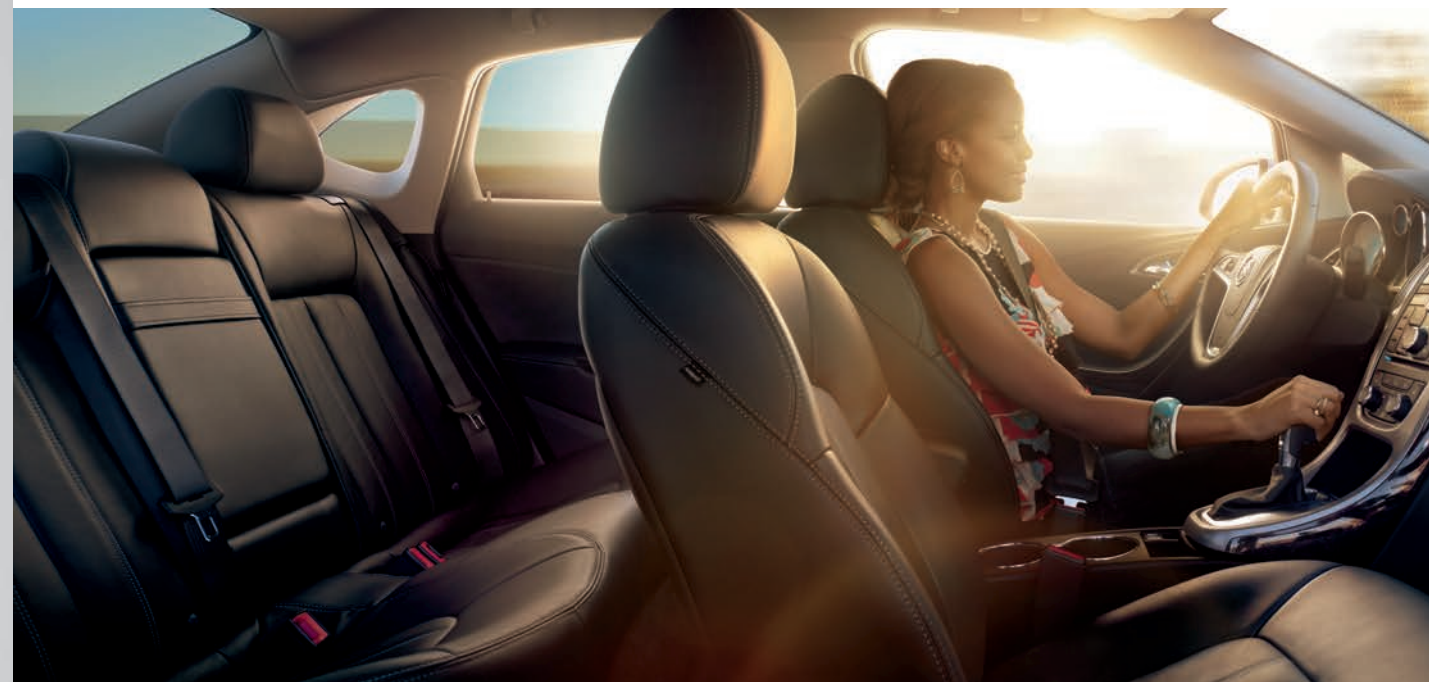
A. Maintenance services not covered by *Essential Care* or *Enhanced Care* may be performed at your Chevrolet, Buick, GMC or Cadillac dealer at customer expense. See your dealer for complete coverage details.

Q. Can I finance the purchase of *Essential Care* or *Enhanced Care*?

A. Yes, you can include the cost with your vehicle finance or lease contract. Certain restrictions apply. See your dealer for details.



Maintenance Plan



Take The Next Steps

Essential Care and *Enhanced Care* offer you maintenance convenience and security. Remember, you can trust *Essential Care* and *Enhanced Care* to:

- Simplify your vehicle's maintenance
- Protect you from inflation and the timing of certain maintenance service expenses
- Ensure covered maintenance services are completed by Chevrolet, Buick, GMC, Cadillac certified service experts

Ask your Chevrolet Buick GMC Cadillac dealer for details about *Essential Care* and *Enhanced Care*. You'll discover the benefits of protecting your vehicle purchase and enjoy your vehicle knowing that with *Essential Care* or *Enhanced Care*, you have convenience wherever you drive...and peace of mind for the life of your vehicle maintenance contract.